

Privacy Policy

At Keith Crawley's, we are committed to protecting your privacy. We use the information we collect about you only to process orders and deliver goods to you so we can provide you with a more personalised shopping experience.

What information do we collect? How do we use it?

When you order, we need to know your name, e-mail address, mailing address, phone number, credit card number, CCV number and expiration date. This allows us to process and fulfill your orders and to notify you of your order status.

We may, in the future, personalise your shopping experience by using your purchases to shape our recommendations about merchandise that might be of interest to you.

We may also use the information we collect to occasionally notify you about important functionality changes to the website that we think you'll find valuable.

As our website will remember your details, this can save time as a return customer. You can log in with your user name and password and all your address details will already be there.

We do not, have not and will not sell or give away any information collected as a result of your visit to our website or store. This includes e-mail address, mailing address or buying history. We reserve the right to contact you regarding an order placed and once completed will not contact you again except to advise you of our Monthly Specials, Web Specials & Store Catalogues. If you do not wish to receive any notifications you may call, e-mail or write to us at the address shown below. Send an email to supplies@keithcrawleys.com.au and write unsubscribe in the body of the message.

We endeavour to take all reasonable steps to keep secure any information which we retain about you, and to keep this information accurate and up-to-date. Your information is stored in secure servers that are protected in secure facilities. However, we are not responsible for events arising from unauthorized access to your personal information.

If you have any further queries, problems or complaints relating to our privacy policy, please contact us at at-supplies@keithcrawleys.com.au